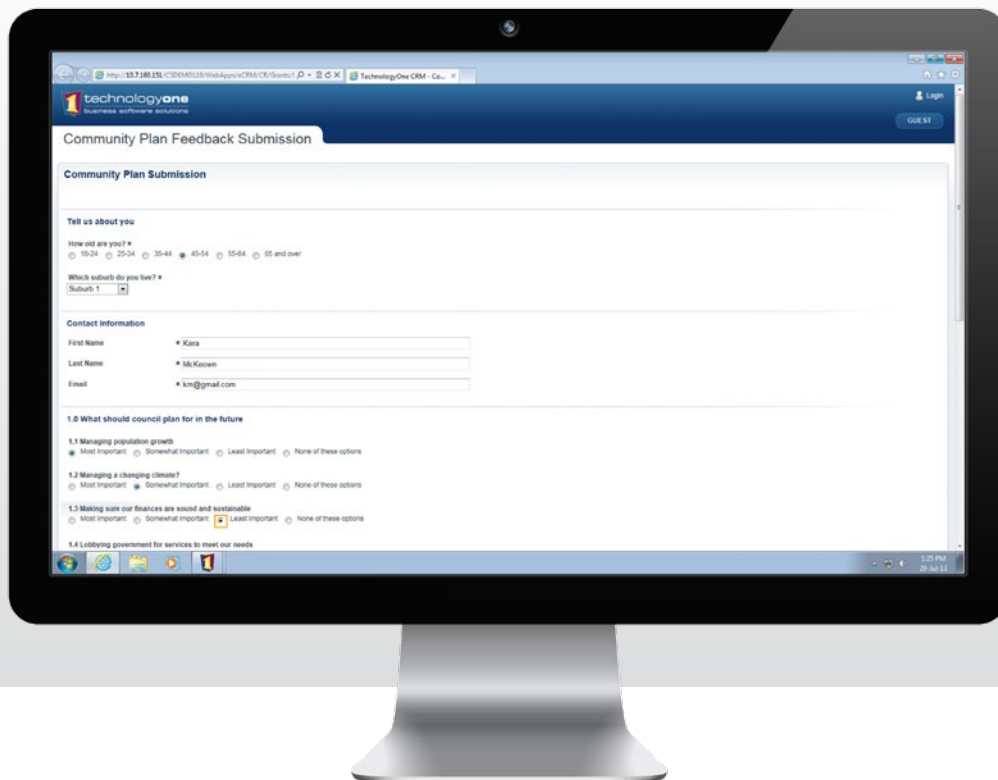## Property & Rating

Community Consultation

The ability to electronically collect and collate invited feedback from the public to assist with the engagement process and facilitate better governance and decision making.

Key features and benefits

- Eliminates repetitive time consuming activities

- Ease of use with user definable solution

- Provides statistical analysis at your fingertips

- Managed by the Corporate Business Solution, not a stand-alone third party product

- Reduces risks associated with manual collation of large volumes of submissions

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Local government authorities have a legislative obligation to engage the community and seek feedback for key business processes and corporate planning requirements. Their obligation extends to accurately record, review, collate and report on these submissions for compliance with governance requirements.

The TechnologyOne solution enables direct capture of the comments from the data capture form into corporate business solution, leading to instant reporting and real-time information, which can be incorporated into corporate reports.

The automation of this manual process provides improvements and efficiencies and enhances accountability and transparency to the community. The council has full data ownership and sovereignty as the data is collected and managed by TechnologyOne rather than a stand-alone third party data capture form and database.

Simple to use forms are linked directly to source activities, providing the ability to support further proposal rounds.

TechnologyOne supports the integration to EDRMS for attachment lodgment.

Functionality inclusions

- Data Capture Portal, allowing user defined web based data capture form

- Advanced workflow

- BI Portlet

- Contact list management

- Workflow processes to manage both the full engagement/invitation to comment business cycle

- Back office data entry formats supported

Statistical Analysis

The solution utilises the TechnologyOne's Business Intelligence reporting functions to provide real-time statistical analysis on all suggestions associated to an engagement.

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